

Team-Radar® Survey

05. 03. 2010



We reduced the number of questions in this example report.
The original report shows 48 questions to 12 key success factors.
The report is German or English.

Company:

CarTOOLS inc.

Team:

Customer Communication & Support

Teamleader:

Hendrik Webber

Teamcoach:

Tom Senninger

Weiß & Senninger

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Your Team-Radar® performance analysis

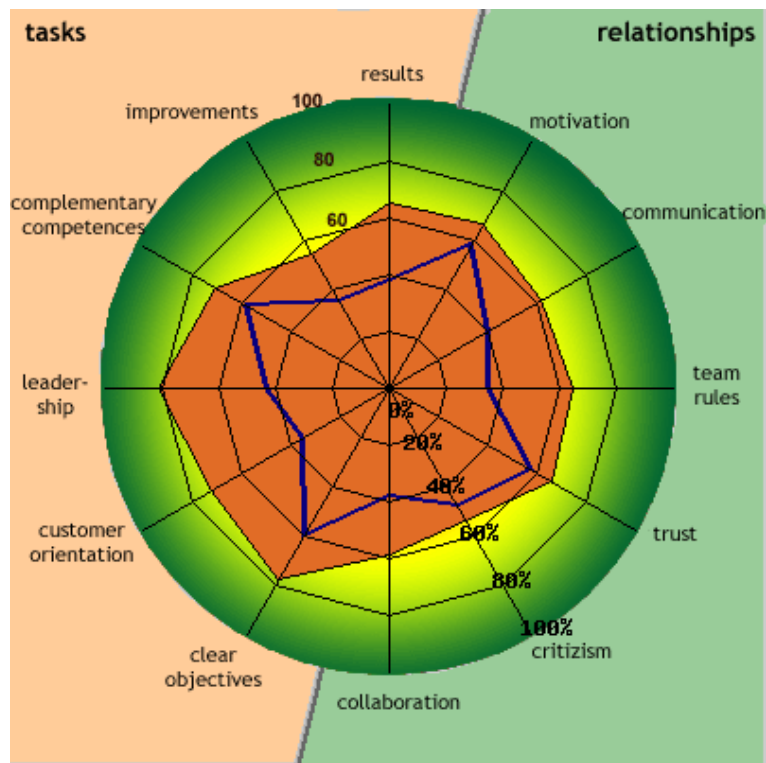
Dear team members,
thank you for your contribution to the Team-Radar survey. As a group you have rated your team's strengths and weaknesses. Read the evaluation of your answers up to 05. 03. 2010

5 of 5 team members have participated in the survey. Every registered team member receives a copy of these results.

Mr/Mrs	first name	name	voted	email
Mrs.	Helen	Sissoko	yes	someone@cartools.com
Mrs.	Carmen	McCorman	yes	someone@gmx.com
Mrs.	Hendrik	Webber	yes	hendrik_webber@cartools.com
Mrs.	Susan	Link	yes	melanie_price@web.com
Mrs.	Bob	Woodward	yes	bob.woodward@inc.cartool.com

Team-Radar

The following data indicate your team's strengths and needs for development.



performance indicators	satisfaction	unity
tasks	70	45
clear objectives	78	60
customer orientation	72	35
team leadership	81	43
competences	70	58
focus on improvements	54	35
focus on results	65	38
relationships	62	46
motivation	66	58
communication	62	40
standards	65	35
trust	66	58
feedback	54	48
cooperation	59	38

The Team-Radar chart shows the average satisfaction in all twelve performance indicators. High values are your teams strengths. Low values indicate the need for development and improvement. Start your team's development and improvement here.



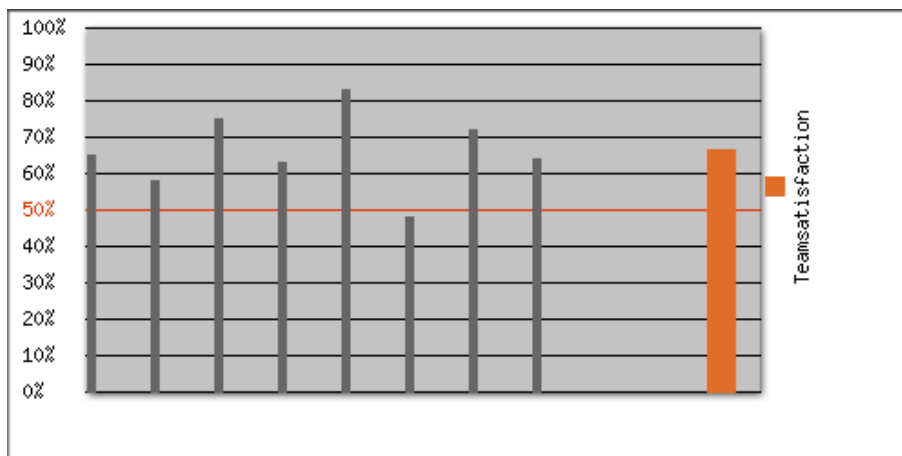
Results in detail

Remarks

The graphics display the average satisfaction of all team members (orange), unity (blue) and individual answers (grey). The order of individual answers is not similar to the name list of all team members ahead.

Unity of a team describes how similar team members rate one question. The more difference in answers, the lower the unity. We count the variance between highest and lowest value to each question. Unity of "0" means, that at least one team member rated 0% and another 100% in the same question. Question nr. 8, 19 and 23 are inverted to compare results. High bars express "high satisfaction", low bars express room for improvement.

Total satisfaction of each employee

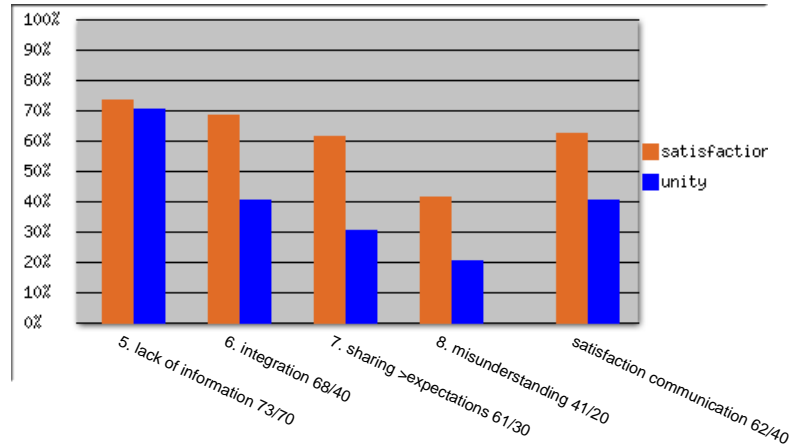


Summary TeamCoach comment

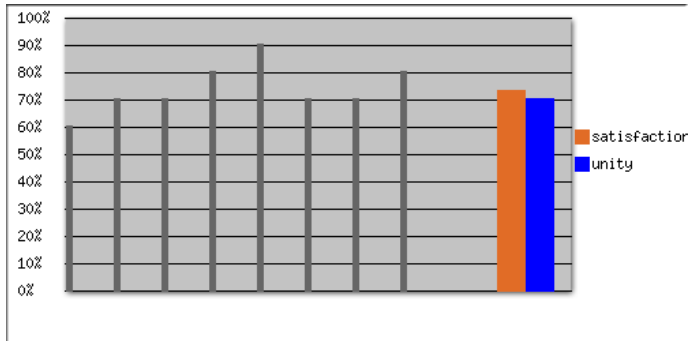
The team has a high level of trust and collaboration. However there are some dissatisfactions and interpersonal conflicts. Please prepare for this upcoming teamworkshop with your specific needs.



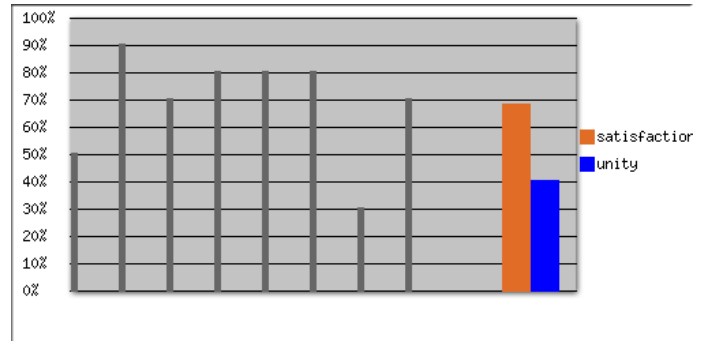
2. communication



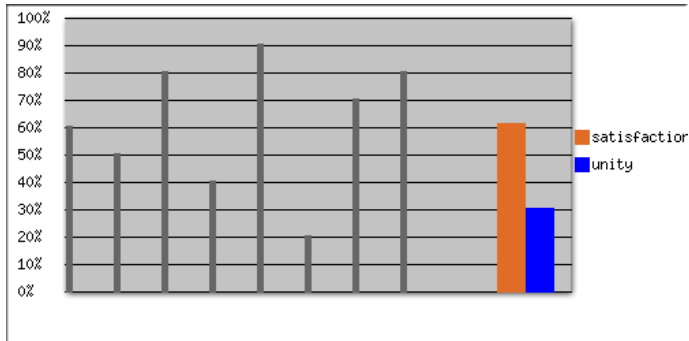
5. How good is the the internal flow of information to do your tasks well?



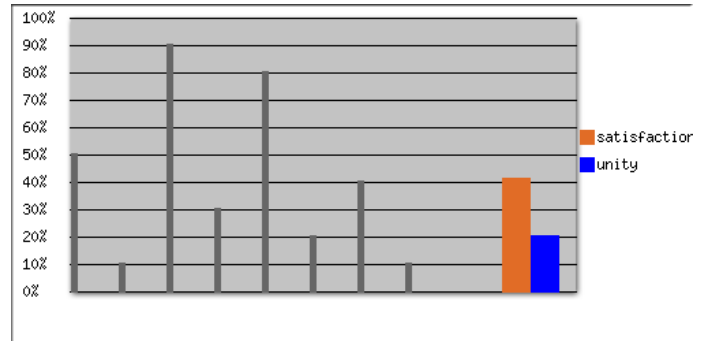
6. To what degree do you feel integrated in essential communication processes?



7. How explicit do your colleagues express their expectations regarding your contribution?



8. How often there is misunderstanding within the team? (+/-)

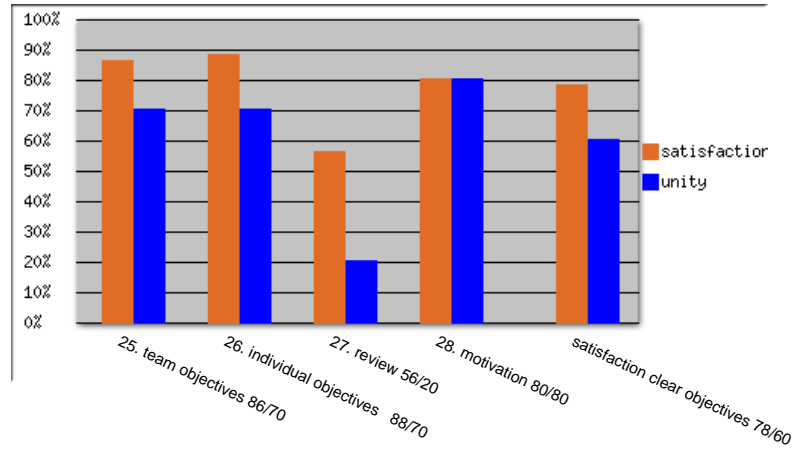


Comment TeamCoach:

There is a high amount of misunderstanding within your team. This will be a topic in our workshop.

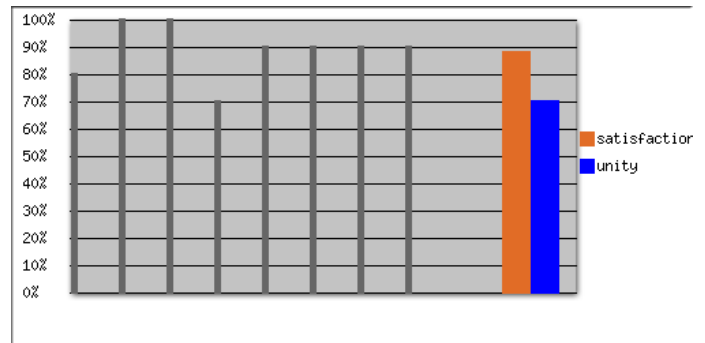
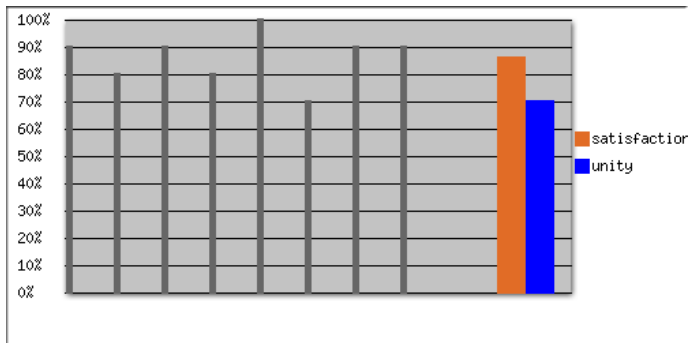


7. clear objectives



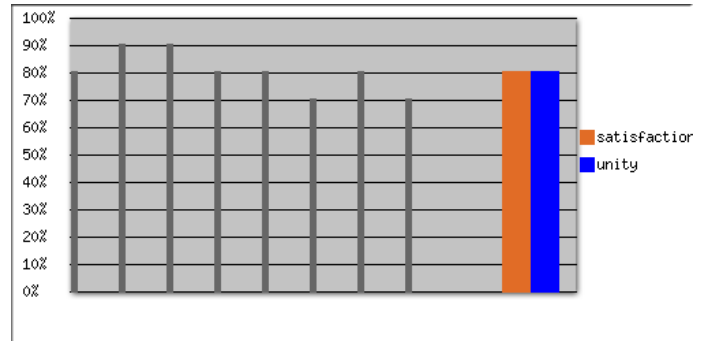
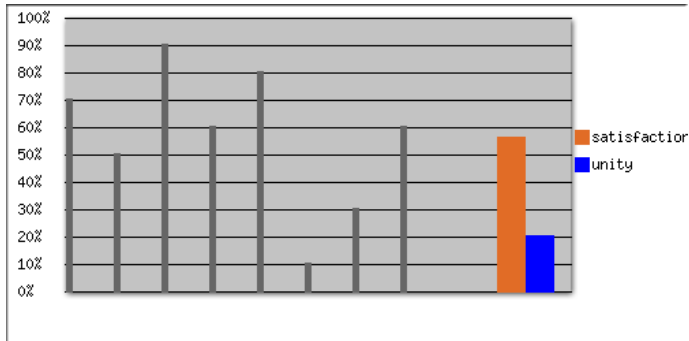
25. How clear the team objectives are described?

26. How clear your objectives are described?



27. How often does the team deliberate over the progress made in reaching the objectives?

28. How much are you motivated by your team's objectives?

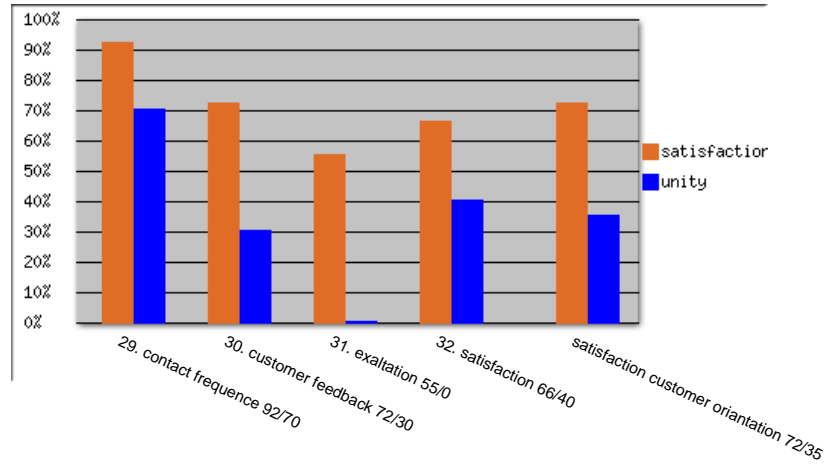


Comment TeamCoach:

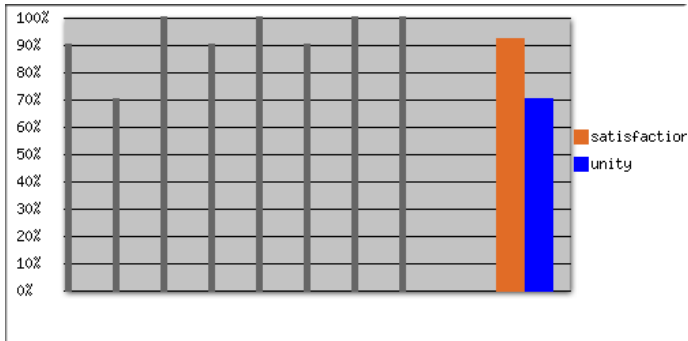
Those values are magnificent. How can you use this strength to foster communication within your team?



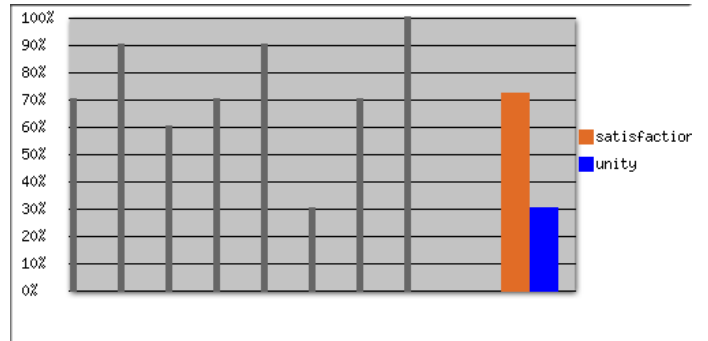
8. customer orientation



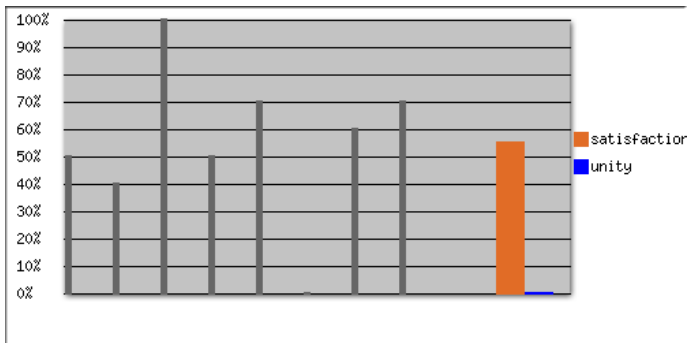
29. How often do you have direct contact with your (internal or external) customer?



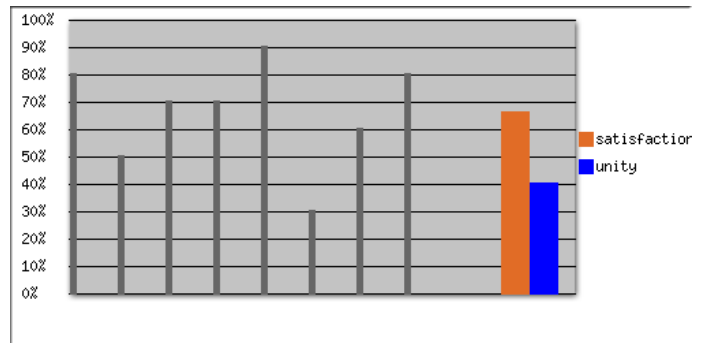
30. How often do you ask your (internal / external) customer about his/her specific expectations?



31. To what extent does the team try to exceed your customer's expectations?



32. How satisfied is your customer with your team's performance?



Comment TeamCoach:



Comments team members:

Due to the fact that I am pretty new to this team, I may not answer all questions.

We should communicate better together.

Final

We suggest to discuss all questions within your team.

We hope your team will benefit from this process and we wish you successful and high motivated collaboration.

With best regards,

Your Teamcoach

Tom Senninger

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